

# OBI ELVIS CHUKWUDI

HIGHLY SKILLED TECHNICAL SUPPORT SPECIALIST AND A  
WEB DEVELOPER

## CONTACT

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## SKILLS

### Programming :

HTML, CSS, JavaScript, PHP, Laravel,

### Frameworks & Libraries:

React Nodge js, Django, Bootstrap, MySQL, phpMyAdmin, MongoDB, IaaS, PaaS, SaaS

### Version Control:

Git, GitHub, DigitalOcean, AWS, GCP, Azure

## EDUCATION

B.Sc

**National Open University of Nigeria.**

2016

Bachelor of Science (B.Sc) in Economics and Statistics

Diploma

**Institute of Adobe Master Class**

Microsoft SQL Server Certifications

Diploma

**AMAZON WEB SERVER(aws)**

Roles in the Cloud Computing

Cloud Essentials

DevOps on AWS EC2

## LANGUAGE(S)

English 

## CERTIFICATIONS

- Microsoft SQL Server certifications
- Certificate of Completion in Roles in the Cloud Computing
- Certificate of Completion in AWS Cloud Essentials
- Certificate of Completion in DevOps on AWS EC2

## Professional Summary:

Highly motivated and detail-oriented ICT and Web Development Technical Support specialist with over 5 years of experience in providing top-notch technical assistance to individuals, businesses, and organizations. Proficient in troubleshooting, resolving, and preventing technical issues related to computer systems, networks, software applications, and web development.

## Technical Skills:

- **Operating Systems:** Windows, macOS, Linux
- **Web Development:** PHP, HTML, CSS, JavaScript, CMS (WordPress, Joomla, etc.)
- **Networking:** TCP/IP, DNS, DHCP, routers, switches
- **Software Applications:** Microsoft Office, Google Suite, Adobe Creative Cloud
- **Database Management:** MySQL, MongoDB
- **IT Service Management:** ITIL Foundation Certificate.

## Technical Support

- Assisting customers with software installation and configuration.
- Diagnosing and resolving network connectivity issues.
- Providing guidance on using new product features.
- Updating company websites with technical documentation and tips.
- Performing regular system maintenance and updates.

## Key Strengths:

- **Technical Expertise:** Strong knowledge of computer hardware, software, and networking fundamentals.
- **Web Development:** Proficient in PHP, HTML, CSS, JavaScript, and various Content Management Systems (CMS) and CRM.
- **Troubleshooting:** Excellent problem-solving skills, with the ability to analyze complex technical issues and provide effective solutions.
- **Communication:** Excellent communication and interpersonal skills, with the ability to explain complex technical concepts to non-technical stakeholders.
- **Customer Service:** Strong customer service skills, with a focus on providing timely, professional, and courteous technical support.